

# Summer Animal Camp 2026 Policies

## Animal Camp Refund Policy

We understand that plans can change! Please review our refund options below:

**1. 30 Days or More Before Camp Starts:**

If you let us know 30 days or more before your child's camp session begins, you can receive a refund of your registration fee. Please note that all refunds are subject to a \$25 administration fee.

**2. 14–29 Days Before Camp Starts:**

If you request a cancellation 14 to 29 days before your child's camp session begins, you can receive a 50% refund. Please note that all refunds are subject to a \$25 administration fee.

**3. 13 Days or Fewer Before Camp Starts:**

If requested 13 days or fewer before camp begins, we're unfortunately unable to offer refunds.

**4. If SPCA Monterey County Cancels a Camp:**

Sometimes unexpected things happen! If SPCA Monterey County needs to cancel a camp session, you'll receive a full refund.

**5. Involuntary Dismissal from Camp:**

If your child is a danger to themselves, other campers, staff, or animals, the child may be asked to leave. We have a zero tolerance policy for violence, bullying, or inappropriate behavior. Any child our staff determines to be acting violently or inappropriately at camp will be asked to leave and not return. No refunds will be provided in the event of a camper dismissal. This policy is necessary to ensure the safety and well-being of all participants, staff, and the animals under our care.

**6. Prorated fees:**

SPCA Monterey County does not offer prorated refunds or credits for days or hours missed for any reason. This includes, but is not limited to, involuntary dismissal, non-attendance, early departure, late arrival, scheduling conflicts, illness, or a child deciding they do not wish to attend.

If you have any questions, please email [info@spcamc.org](mailto:info@spcamc.org)

\*\*Please note that all animal experiences are based on our current shelter population as well as the safety and comfort level of both our animals and campers.

### **Camper Support and Inclusion Policy**

SPCA Monterey County strives to create an inclusive and welcoming camp environment where every child can learn, grow, and have fun. Our camp staff is dedicated to supporting a wide range of needs; however, they are not specifically trained to provide individualized care for all emotional, behavioral, or developmental conditions.

To ensure a successful and positive experience for all campers, **children who require one-on-one support during the school year must have similar professional support provided and funded by the family during camp**. Please note that the camp does not provide one-on-one aides. This support must be arranged by the family to allow the camper to fully participate. Failure to have a family-provided support professional on-site will result in dismissal from the program.

Please note that **our camp staff cannot provide continuous one-on-one supervision**. We appreciate your understanding and partnership in helping us create a safe, engaging, and inclusive environment for all campers.

### **Camper Medical and Allergy Accommodations**

While we make every effort to provide a safe environment, please note that **we are unable to accommodate certain medical conditions, including severe allergies to animals or severe peanut allergies**. SPCA Monterey County uses peanut butter regularly for animal enrichment throughout our shelter and camp spaces, and therefore **we cannot provide a peanut-free facility**.